



A Michigan Works! Agency

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MEETING:	DESC Program Services Committee Meeting	DATE:	December 7, 2021
IN-PERSON ATTENDEES:	DESC Committee Members: DESC Staff:	LOCATION:	Zoom Call
VIA WEB:	DESC Board/Committee: Alice Thompson, Lena Barkley, Ric Preuss, Cal Sharp, Dannis Mitchell DESC Staff: Terri Weems, Stephanie Nixon, Chauncey Samuels, Madelyne Bernard, Ericka Page, Patrice Wright, JaNae Combs, Robert Shimkoski, Linsey Gillery, Kaitlyn McGovern, Jessica Carr- Sokolowski	CALLED TO ORDER:	10:05 am
ABSENT:	Excused: None Unexcused: None	ADJOURNED:	11:23 am
FACILITATOR:	Alice Thompson, Program Services Committee Chair	DATE MINUTES APPROVED/ADOPTED:	June 21, 2022

ITEM	DISCUSSION	OUTCOME/ACTION ITEM(S)
I. Welcome, Roll Call, and Introductions	Alice Thompson, Program Services Committee Chair , called meeting to order at 10:05 am and welcomed everyone to the meeting and took roll.	
<ul style="list-style-type: none"> Approval of Agenda 	<p>Alice Thompson, Program Services Committee Chair, called for a motion to approve the agenda.</p> <p style="text-align: center;">Motioned: Cal Sharp Supported: Lena Barkley Motion Carried. Passed/Approved Unanimously.</p>	
<ul style="list-style-type: none"> Approval of Minutes 	<p>Alice Thompson, Board Secretary and Program Services Committee Chair, called for a motion to approve the meeting minutes.</p> <p style="text-align: center;">Motioned: Cal Sharp Supported: Lena Barkley</p>	



	Motion Carried. Passed/Approved Unanimously.	
<p>II.</p> <ul style="list-style-type: none"> Presentation: Summer Youth Boot Camp 	<p>Alice Thompson, Program Services Committee Chair, turned the floor over to Dannis Mitchell, National Director, Barton Malow and Kathy Gandy, Senior Community Engagement Specialist, Barton Malow to present on the Summer Youth Boot Camp.</p> <p>Ms. Mitchell detailed the following:</p> <p>About The Program-The 120-hour program provides both on-the-job training and classroom learning experiences. During the program, participants perform two 8-hour days of supervised work activities and receive mentoring from experienced journey people. Boot campers also participate in workshop Wednesdays for 4 hours, where they learn industry fundamentals, financial literacy, OSHA, conflict resolution, and more.</p> <p>How We Improved- In order to improve apprenticeship entry for Boot Campers following the program, we moved to a 1:1 approach, where each participant was assigned a mentor. Not only are participants given more time to learn and build meaningful relationships with the subcontractor mentors, but they are also not competing against the entire group for a placement spot. Once we shifted the model, we saw a significant increase in immediate full-time offers and future opportunities.</p> <p>History</p> <ul style="list-style-type: none"> Created in 2016 Six cohorts ran to date Implemented in ten projects across MI and NC <p>Trades</p> <ul style="list-style-type: none"> Carpenter Pipefitter Plumber Laborer Sheet Maker Electrician Glazier Painter Bricklayer Ironworker 	

	<p>Currently</p> <ul style="list-style-type: none"> • 134 participants trained to date • 50% received full-time offers • 64% have future opportunities <p>Committee Discussion ensued</p>	
<p>III.</p> <ul style="list-style-type: none"> • Presentation: Trauma Informed Care Update 	<p>Alice Thompson, Program Services Committee Chair, turned the floor over to Kaitlyn McGovern, Human Center Service Delivery Manager, DESC, to present the update on Trauma Informed Care.</p> <p>Ms. McGovern detailed the following during her presentation</p> <p>Why Trauma-Informed Care?</p> <ul style="list-style-type: none"> • Builds on our previous work to implement Human-Centered Design across the system • Supports our new initiative, the People Plan, which works to expand Detroit at Work’s impact to ensure all Detroiters – especially Black and Brown Detroiters – have a pathway to the middle class • We know the COVID-19 pandemic has had a traumatic impact on our community – staff and customers included <p>Also Covered</p> <ul style="list-style-type: none"> • Overview of Detroit at Work Trauma and Resilience Project • Five staff trainings offered to all Detroit at Work employees • The role of T&R Ambassadors • CSW and DAW T&R Organizational Self-Assessment and Action Planning Process • Implementation schedule • Hopes for the future <p>Committee Discussion ensued</p>	
<p>IV.</p> <ul style="list-style-type: none"> • Presentation: WIOA 2022 Procurement Review 	<p>Alice Thompson, Program Services Committee Chair, turned the floor over to Madelyne Bernard, Career Center System Director, DESC, to review WIOA 2022 Procurement- Adult Services</p> <p>Recommended updates for next RFP</p>	

	<ul style="list-style-type: none"> • Populations eligible to be served and priority groups • Expand and improve the quality of virtual remote services • Expansion of call center basic activities • Separating the BSR roll into two positions to better serve employers and staff • Career Center staff retention • Services designed or re-designed with customer input • Staff recognize and acknowledge previous trauma customers have experienced and work to avoid re-traumatization and build customer resilience • Trauma-Informed Principles such as safety, transparency and trustworthiness, peer support, collaboration and mutuality, empowerment, voice, and choice, and humility and responsiveness are implemented • Tracking indicators of economic mobility, like credit score, net income, and net worth <p>Committee Discussion ensued</p> <p>Alice Thompson, Program Services Committee Chair, turned the floor over to Stephanie Nixon, Chief Program Officer, DESC, to review WIOA 2022 Procurement- Youth Services</p> <p>Recommended updates for next RFP</p> <ul style="list-style-type: none"> • Infusing equity into our programs • Focusing more on comprehensive eligibility determinations to ensure an audit ready system • Introducing new Out of School Youth program models • Online platform allows youth to express interest in services & begin intake process • All providers use Launchpad to track participant data & outcomes, and use reporting for continuous improvement • Track economic mobility outcomes, like bank access, savings, credit score, etc. <p>Committee Discussion ensued</p>	
<p>V.</p> <ul style="list-style-type: none"> • Public Comment 	<p>Alice Thompson, Program Services Committee Chair called for public comments.</p> <p>No public present</p>	
<p>VI.</p> <ul style="list-style-type: none"> • Adjournment 	<p>Alice Thompson, Program Services Committee Chair called for a motion to adjourn the meeting:</p>	

	Motioned: Lena Barkley Seconded: Ric Preuss Motion Carried. Passed/Approved Unanimously	
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DRAFT SUBMITTED BY:

Printed Name: **Patrice Wright**

Title: Executive Assistant to the CPO

Signature: /s/ P Wright

Date: 2/14/2021

DATE MINUTES APPROVED/ADOPTED: 06/21/2022 Initials: EH

NEXT MEETING: Tuesday, March 22, 2022 @ 10:00 AM